



Terms and Conditions

These Terms and Conditions ("Terms") apply to any travel services purchased from Slow Down Tours, and govern the contractual relationship between you and Slow Down Tours with respect to any such travel services (hereinafter, the "Services").

1. The Booking Contract

Please read these Terms carefully as by booking any Services with Slow Down Tours or by travelling on a Slow Down Tours trip you acknowledge that you: i) have read and understand these Terms, and ii) indicate your acceptance of and agree to be bound by these Terms. A booking is confirmed and these Terms shall apply when Slow Down Tours has received the applicable payment from the client and the client has received written confirmation from Slow Down Tours of such booking. The client confirming the booking must be no less than 18 years of age and agrees to provide full, complete and accurate information as requested by Slow Down Tours to confirm such booking.

If you have confirmed a booking on any Services with more than one client named and booked on such booking, you shall be deemed to have accepted these Terms and Conditions on behalf of all clients named in the booking (including minors) and travelling on or otherwise participating in any Services, and by such travel or participation all passengers indicate their assent to these Terms. The client who confirmed the booking is deemed to be the designated contact person for all other clients named in such booking.

Any client confirming a booking on any Services with more than one client named and booked on such booking represents and warrants to Slow Down Tours that: i) they have all requisite consents and authority to make such booking on behalf of all other clients named on the booking, and have communicated all necessary information to the other clients in order for them to give free and fully informed authorization to do so; ii) the information that they are providing regarding all clients is complete and accurate, and they have obtained all necessary consents and permissions to share such information with Slow Down Tours for the purposes of completing the booking.

2. Medical Conditions

Clients are responsible for assessing their own suitability and capability to participate in the Tour Services. All clients should consult their physician regarding their fitness for travel, and adventure travel in particular. Certain Services may not be suitable for all people due to restrictions posed by limitations in mobility, physical or cognitive disability, pregnancy or various other physical or mental conditions.

3. Payment, Cancellation and Refund Policy (Multi-Day Tour)

A deposit of 30% of the total tour price is required at the time of the booking to confirm a reservation. The trip/service contract is in effect after receiving the deposit payment.

The balance of the total tour price must be paid a minimum of 8 weeks prior to the start of the tour. Full payment must accompany tour bookings made less than 8 weeks before tour start. Should the client need to cancel a tour, the cancellation notice must be received by Slow Down Tours per email or via phone. The cancellation fees are as follows:

1. If cancelling a booking up to 8 weeks before the tour starts, 50% of the deposit will be withheld.
2. Cancellation between 8 and 6 weeks before the tour starts result in loss of the entire deposit.
3. Cancellation less than 6 weeks before tour start and during the trip will result in loss of entire amount of the tour (deposit + remaining balance).

Slow Down Tours has the right to cancel a tour. Possible reasons may include bad weather conditions or insufficient bookings. In the event that Slow Down Tours decides to cancel a tour, no later than 4 weeks before tour start, the full payment will immediately be refunded.

4. Payment, Cancellation and Refund Policy (Single-Day Trip)

Single-Day Trip bookings require full payment at the time of the booking to make a reservation. Should the client need to cancel a tour, the cancellation notice must be received by Slow Down Tours per email or via phone. The cancellation fees are as follows:

1. Cancellations must be 72 hours in advance for a full refund.
2. Cancellations made less than 72 hours in advance from the tour start are refundable minus a \$50 CAD fee per person.

In the event that Slow Down Tours has to cancel a trip prior to departure, the full payment regarding the specific booking, will be refunded.

5. Insurance

WITH THE EXCEPTION OF BC RESIDENTS ENROLLED IN HEALTH INSURANCE BC, THE CLIENT ACKNOWLEDGES THAT THEY ARE RESPONSIBLE FOR ENSURING THAT THEY HAVE TRAVEL INSURANCE OR OTHER INSURANCE WITH A MINIMUM MEDICAL, EVACUATION, AND REPATRIATION COVERAGE OF \$200,000 CAD covering all applicable dates of any travel with Slow Down Tours and this insurance must cover personal injury and emergency medical expenses. The client acknowledges that the cost of the tour does not include any insurance coverage for such client, and that, if applicable, the client is required to obtain separate coverage at an additional cost to the Services tour price. When obtaining travel insurance the client must ensure the insurer is aware of the type of travel to be undertaken so that the

insurer may properly cover travel on the applicable Slow Down Tours Services.

6. Liability Waiver

The client acknowledges that they will be required to read, complete and sign in person a RELEASE OF LIABILITY, WAIVER OF CLAIMS, ASSUMPTION OF RISK AND INDEMNITY AGREEMENT prior to the commencement of the Tour Services.

7. Flexibility & Unused Services

The client acknowledges by booking a Services and/or agreeing to travel with Slow Down Tours that the nature of adventure travel requires considerable flexibility and acknowledges that they will permit reasonable alterations to the Services and/or itinerary by Slow Down Tours. The client acknowledges their understanding that the route, schedules, itineraries, amenities and mode of transport may be subject to change without prior notice due to circumstances or events, which may include sickness or mechanical breakdown, incidents in the location where the Services will be operated, entry or border difficulties, extreme weather and other unpredictable or unforeseeable circumstances which are beyond the reasonable control of Slow Down Tours and that Slow Down Tours is not liable to any client for such changes or amendments. Slow Down Tours is not responsible for any incidental expenses or consequential losses that the Client may have incurred as a result of the cancelled booking such as non-refundable flights or rail, non refundable car parking or other fees, loss of earnings, or loss of enjoyment, etc. Where after departure a significant element of the Services(s) as described cannot be provided, Slow Down Tours will make suitable alternative arrangements for the continuation of the trip Services(s). If it is not possible to provide a suitable alternative or the client reasonably rejects any suitable alternatives, Slow Down Tours will provide the client a refund of unused Services or Services portions.

8. Images and Marketing

The client agrees that while participating in any Slow Down Tours Services, images, photos or videos may be taken by other clients and/or Slow Down Tours' representatives or guides that may contain or feature the client in part or in whole. The client acknowledges that they consent to any such pictures being taken and agree that client hereby grants a perpetual, royalty-free, worldwide, irrevocable license to Slow Down Tours, its affiliates and assigns, to reproduce for any purpose whatsoever (including marketing and promotions), in any medium whatsoever, whether currently known or hereinafter devised, without any further obligation to the client or compensation payable to such client.